Task 1:Using the TransLoc app, find a route from **Weaver Street Market** in Carrboro, NC to **Manning Hall** on UNC’s campus by **4:00pm Tuesday**.

* How easy or difficult did you find this task, with 1 being very difficult and 5 being very easy? Can you tell me why?

| Very difficult |  |  |  | Very easy |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | **4** | 5 |

* What did you like about the process of completing this task using the TransLoc app?
* What would you change about this process?
* How satisfied are you with TransLoc’s performance during this task?, with 1 being very unsatisfied and 5 being very satisfied? Can you tell me why?

| Very unsatisfied |  |  |  | Very satisfied |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

Task 2: Using the TransLoc app, find a route from the **UNC Hospital** in Chapel Hill, NC to the **Friday Center Park and Ride Lot** in Chapel Hill, NC at **9:00pm on Tuesday**.

* How easy or difficult did you find this task, with 1 being very difficult and 5 being very easy? Can you tell me why?

| Very difficult |  |  |  | Very easy |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | **4** | 5 |

* What did you like about the process of completing this task using the TransLoc app?
* What would you change about this process?
* How satisfied are you with TransLoc’s performance during this task?, with 1 being very unsatisfied and 5 being very satisfied? Can you tell me why?

| Very unsatisfied |  |  |  | Very satisfied |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

Task 3: Using the TransLoc app, find a route from **UNC’s campus** in Chapel Hill, NC to **Duke’s Campus** in Durham, NC departing at **4:00pm on Tuesday**.

* How easy or difficult did you find this task, with 1 being very difficult and 5 being very easy? Can you tell me why?

| Very difficult |  |  |  | Very easy |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | **4** | 5 |

* What did you like about the process of completing this task using the TransLoc app?
* What would you change about this process?
* How satisfied are you with TransLoc’s performance during this task?, with 1 being very unsatisfied and 5 being very satisfied? Can you tell me why?

| Very unsatisfied |  |  |  | Very satisfied |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |